



## Concierge/Reception Management

In today's tough financial climate, why pay separately for hire security guards AND concierge personnel when at Pagoda Security, we integrate these services into one? 2 roles, 1 person, 1 price!

Pagoda are not only about meeting traditional security demands, which is why we offer a Concierge Security Service unique to your front of house needs. From restaurants to hotels, office blocks and universities, we represent not only our company but your establishment too, which is why we combine our guarding capabilities with an unrivalled level of customer service. Our concierge security solution encompasses the following services;

- **CCTV Monitoring**
- **Telephone duties**
- **Monitoring access to your premises**
- **Offering assistance and assurance to visitors**
- **Diffusing any unwanted situations**
- **Meeting and greeting your clients with a professional image**
- **Alternative formal guard clothing on request**

#### Other Services

Keyholding & Alarm Response  
Commercial/Private

Manned Guarding  
Static/Commercial/Corporate

Door Supervision  
Events Security/Stewards

Mobile Patrols 24/7

Traffic Officers Car Park  
Management

Bespoke Training  
Security & Risk Consultancy Services

#### How can we help you?

If you have a requirement for Concierge Security, call us today 01273 621323 and we would be happy to meet with you to discuss your particular needs. We would then respond with an appraisal of both your front of house and security requirements for you to review and respond (without any further obligation).

## what our clients say...

“Premier Inn has worked with Pagoda from the outset. We initially recruited their staff for door supervision and 24 hour response security but more recently entrusted them with our front of house duties. We have never been let down and they often have had to step in at very short notice to provide us with extra cover. They are consistently reliable and professional in everything they do and we would recommend them to anyone.”

Lauren Kearney Pateman, Premier Inn Hotel, Brighton City Centre